

Residential Handbook

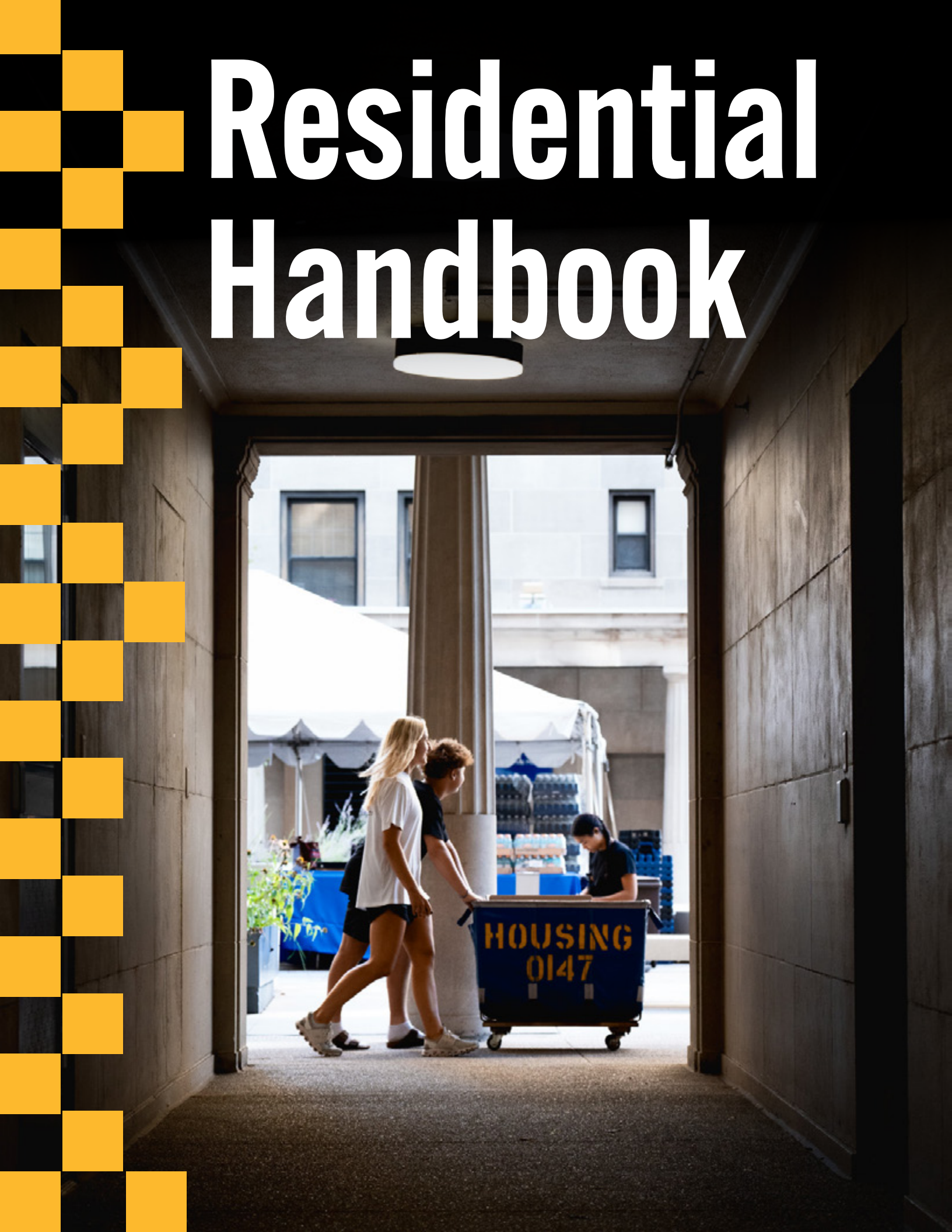




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Welcome to on-campus housing at the University of Pittsburgh! It is our priority to make your time in University housing one of many positive and rewarding experiences here at Pitt. This Handbook contains information for students who have signed a Housing Contract and are living in the following buildings. For more information about which buildings are considered apartment style, visit Panther Central's website at pc.pitt.edu.

Buildings with Residence Life or Honors College Staff

Amos Hall
Brackenridge Hall
The Bridge on Forbes
Bruce Hall
Forbes Hall
Holland Hall
Irvis Hall
Litchfield Towers (A, B, C)
Lothrop Hall

McCormick Hall
Nordenberg Hall
Panther Hall
Sutherland Hall
University Hall

University Apartments

Bouquet Gardens
The Bridge on Forbes
Centre Plaza Apartments
Forbes-Craig Apartments
Franklin Apartments

Oakwood Apartments
Pennsylvania Apartments
Ruskin Hall
The Strand
Webster Apartments

For the purposes of this Handbook, students living in the buildings listed above are considered to be on-campus residents. Students living in other university-owned leased apartments should consult their respective leases. All students are responsible for abiding by the rules outlined in the Student Code of Conduct at www.studentaffairs.pitt.edu/conduct.



Disclaimer*: This Handbook is not a contract and is subject to change without notice. The purpose of this Handbook is to provide you with a reference for living on campus and to introduce you to the community's expectations for residing in University housing. This Handbook is incorporated into and should be read in conjunction with the [Student Code of Conduct](#). Violations of any expectations outlined in this Handbook or the Housing and Dining Services Contract are considered a violation of the Code.

*Except where exempt by federal or state laws.

MEET OUR STAFF

The University staff members below are in place to help each student discover their voice.

RESIDENCE LIFE STAFF

Resident Assistant (RA) & Community Assistant (CA)

Resident Assistants & Community Assistants are some of the most important people for your residential experience at the University. They are students, just like you, who are available to assist you and serve as a resource providing information related to events/programming, behavioral expectations, crisis response, and academic and social support. RAs and CAs work with residents to help create a strong community as well as a comfortable living-learning environment for all.

Resident Director (RD)

RDs are full-time, live-in professional staff members who oversee the overall management and supervision of a residence hall. They have advanced degrees and extensive experience working in a college environment.

Residence Life Central Staff

Led by the Director of Residence Life, the Residence Life Central Staff guides the overall efforts of Resident Directors and RAs/CAs. Central Staff positions include the Director, Associate and Assistant Directors, Area Coordinators, and Administrative Support Staff.

Visit the [Residence Life website](#) for more information about our staff.

HOUSING AND PANTHER CENTRAL STAFF

Panther Central

Panther Central is your one-stop shop for all the essentials of daily living – from transportation to housing to dining to Panther Funds. Panther Central is located in the lobby of the Litchfield Towers and is available 24/7 in person, via phone, or by chat.

Housekeeping and Building Maintenance

Housekeeping staff help ensure that communal areas of each building are kept clean.

Facility Managers and the maintenance teams are responsible for the operation and maintenance of the residence halls. For more information, please see the Room Maintenance section of this Handbook.





COMMUNITY LIVING

Residence Life at Pitt focuses on continual education and development for residents, student staff, and professional staff alike. As a 24/7/365 presence on campus, our team engages in continuous, real-time development that blends formal learning outcomes with informal, organic opportunities for student development. We center holistic personal and community development, creating spaces where all members are supported in their journey toward thriving. Through intentional engagement and authentic connection, we cultivate a living-learning environment where every moment holds potential for community development.

For residents living on-campus and who have a roommate, complete the roommate agreement:

- RAs/CAs will ask residents to complete this agreement during the first weeks of the term.
- This agreement will help facilitate discussion about expectations for living together.
- It will help you identify what you value in a roommate relationship and help you express your needs with the people you share space with.

Communicate:

- Good communication is the most essential part of any successful relationship.
- Listen, and be patient.
- Talk about your needs with your roommate directly and immediately.
- Consider the needs of others as you work through the conversation.
- If you need someone to help you plan for a conversation or mediate one, reach out to your RA.

Have an open mind:

- Always make an effort to share and understand.
- Understand that everyone has needs and values and building relationships are critical to feeling heard.

You don't need to be best friends to successfully share the same living space. However, in situations where residents are struggling to resolve conflict, residents should inform their RA/CA of the situation. If needed, the RA/CA will review and discuss the roommate agreement with the roommates and possibly review further options available to the residents and may refer the situation to the Resident Director.

NOTICE OF NONDISCRIMINATION

The University of Pittsburgh, as an educational institution, values equality of opportunity. Students can find the University's Notice of Nondiscrimination at the [Office of Institutional Engagement and Wellbeing](#). For complete details on the University's Nondiscrimination Policy, please refer to [Policy CS07](#). For information on how to file a complaint under this policy, please refer to Procedure CS07, or [file a report](#) about a bias incident via the Pitt Concern Connection.

QUIET HOURS

Residents are expected to always be courteous with noise levels and are expected to observe quiet hours, which are specified times when residents must keep noise to a minimum. Students may be studying or sleeping, which means that quiet hours can be critical to a student's academic success. Quiet hours for all residence halls are as follows:

- Sunday through Thursday, 10 p.m. to 8 a.m.
- Friday and Saturday, 11 p.m. to 8 a.m.
- During final exam weeks, quiet hours are in effect 24 hours per day beginning at 8 p.m. on the Friday preceding the exam week and remaining in effect until the close of the residence halls.

Enforcement of quiet hours

Residents who are being impacted by noise during quiet hours are highly encouraged to ask the person(s) involved to decrease their noise level. Residents may also find a RA/CA on duty or call Panther Central for assistance in resolving the issue. RAs and CAs can respond in person, and failure to comply with quiet hours may result in a Code of Conduct violation.

VISITATION POLICY & LOUNGE USAGE

It is important for residents of the same room or suite to have conversations about expectations about having guests in their shared space, but guests are welcome in the residence hall so long as they are in compliance with our visitation policy outlined below.

Students with questions about visitation should speak to Residence Life staff.

The following procedures and regulations govern guest visitation. A visitor or guest is defined as any person, including a resident from the same building, invited by a resident to that resident's assigned residence hall/room.

Residents will be accountable for their visitors/guests at all times, including those scanned in by the resident, those accompanied by the resident, and visitors/guests within a resident's accommodation. Residents also will be accountable for any Code violations committed by their visitors/guests. Please complete the visitor registration form for each visitor by logging into the [Housing Portal](#).

All visits are subject to the following conditions:

1. All residents will have the opportunity to establish and regulate visitation through their roommate agreement. The roommate's approval is required. In situations where roommates are unable to resolve issues related to visitation on their own, they should contact their RA/CA.
2. All residents must obtain permission from their roommate(s) each time they would like to entertain a guest.
3. All residents and visitors/guests must present proper photo identification to gain building entry. Proper identification includes state-issued identification cards and Pitt IDs.
4. Visitors/guests without proper photo identification must use a guest pass to gain building entry. Guest passes can be obtained at Panther Central. University staff have the right to deny approval of a guest pass. Both the resident and the guest must be present for a guest pass to be issued.
5. All visitors/guests must be scanned in and out at the Welcome Attendant desk at the front entrance.
6. The resident must escort their visitors/guests at all times.
7. Residents are limited to three (3) visitors/guests at any one time.
8. Visitors under the age of 10 years old must be accompanied by a parent or guardian during any visit.

9. Visitors 10 to 16 years of age, who are not accompanied by a parent or guardian, must have written approval from a parent or guardian prior to any visit. These visitors must obtain a guest pass from Panther Central. Both the resident and the guest must be present for a guest pass to be issued. Panther Central will review the written approval from the parent or guardian. Upon discretion of the staff, there may be need for further approval from a parent or guardian. If needed, the Resident Director will be contacted for further discussion.
10. Visitors 17 years of age or older must have a valid photo ID to visit. Visitors without a valid approved photo ID must obtain a guest pass from Panther Central. Both the resident and the guest must be present for a guest pass to be issued. If needed, the Resident Director will be contacted for further discussion. Upon discretion of the staff, there may need to be approval from a parent or guardian.

An extended guest is defined as any guest visiting between the hours of 2 a.m. and 8 a.m. In addition to meeting the conditions above, residents may have extended guests subject to the following conditions:

1. A resident may not have more than three (3) extended guests at one time.
2. Each extended guest counts as one visit.
3. A resident is limited to having ten (10) extended visits during any calendar month.

Notwithstanding the preceding conditions, the University may elect to restrict access to the Residence Halls at any time and under any circumstances. If residents wish to seek an exception to any of the provisions of this policy, they should contact the Resident Director of their building.

POSSESSION AND/OR USE OF ALCOHOL AND THC BEVERAGES IN ON-CAMPUS HOUSING

1. Residents who are under the age of twenty-one (21) years are prohibited from possessing or consuming alcohol.
2. Residents from other buildings and non-resident guests or commuters are not permitted entrance with alcoholic beverages, regardless of age.
3. Residents who are twenty-one (21) years of age or older may possess and/or consume alcohol in their assigned living space only. For residents who reside in suite/apartment-style housing, alcohol may be possessed and consumed within the common area only if all individuals present are twenty-one (21) years of age or older.
4. Regardless of the resident's age, alcohol is prohibited in residence halls that are exclusively first-year residence halls. Alcohol is also prohibited in Amos Hall and the third floor of Bruce Hall.
5. Residents are responsible and may be legally accountable for their own actions and the actions of their guest(s), including any damages or injuries which result from actions during or after the consumption of alcoholic beverages.
6. The amount of alcoholic beverages per person twenty-one (21) years and older in on-campus housing cannot exceed:
 - i. twelve (12) standard 12-ounce containers of beer, wine coolers, or malt beverages; or
 - ii. one (1) pint container or one (1) 375 ml. container of liquor; or
 - iii. one (1) 1.5-liter container of wine
7. Beverages with THC are not permitted on campus.
8. Only factory sealed containers of alcoholic beverages may be brought into on-campus housing.
9. Kegs, bulk containers, pumpers, taps and other mechanisms are not permitted.
10. Alcoholic beverages possessed by individuals under the age of twenty-one (21), any alcoholic beverages not permitted by the above, or alcohol in excess of amounts permitted as noted above, will be confiscated, and disposed of, regardless of ownership or origin.

11. Alcohol containers found in on-campus housing being used as decorations, or for any other purpose, will be confiscated and disposed of, regardless of ownership or origin.

For policies and procedures pertaining to registered events in Fraternity Houses occupied by a registered Fraternity, visit the [Office of Fraternity and Sorority Life website](#) for more information.

MEDICAL AMNESTY

The University of Pittsburgh's primary concern is for the health, safety, and well-being of students. All students are expected to seek immediate assistance for themselves or others in situations where someone is experiencing an emergency due to alcohol or other drug use. Please review the [Policies on Alcohol and Other Drugs](#). In situations where emergency assistance is requested, Medical Amnesty for certain violations of the [Student Code of Conduct](#) may be applied by the Office of Student Conduct.

SAFETY AND SECURITY

As community members, residents should become familiar with the security measures instituted and safety resources available at the University of Pittsburgh.

UNIVERSITY OF PITTSBURGH POLICE

The University of Pittsburgh Police Department provides 24-hour protection for all students, faculty, and staff. Pitt Police cover the 132-acre Oakland campus as well as outlying facilities. To be connected to Pitt Police, dial 412-624-2121 or via [PittSAFE](#). Visit the [Pitt Police website](#) for more information.

EMERGENCY NOTIFICATION SERVICE/CRIME ALERTS

The University's emergency notification service (ENS) is used to communicate with subscribers through voice, text, and email messages in the event of an emergency. To receive alerts, subscribe by logging into [My Pitt](#), click My Resources, select Emergency Notification and/or crime alerts, and follow the instructions. Information about ENS and crime alerts can be found on the [Public Safety and Emergency Management website](#).

RESIDENCE HALL SECURITY

Entrances to residence halls have security desks staffed by Welcome Attendants. Welcome Attendants, who are trained in University fire safety and security procedures, control access to the residence halls by requiring that all residents and visitors properly scan in and out of the buildings. For more information about accessing residence halls, see the aforementioned visitation policy.

BLUE LIGHT PHONES

There are emergency phones, identifiable by a blue light, [located throughout campus](#). Pressing the red emergency button on one of these phones activates the strobe on the blue light and notifies Pitt Police dispatch of the user's location, allowing emergency personnel to respond.

SAFERIDER

SafeRider provides transportation from 9 p.m. to 3 a.m. when special, non-emergency needs arise for students and campus shuttles are not available. Each student is permitted one round trip per night, and a maximum of 25 trips per semester. Current information is available on [the Mobility website](#).

RESIDENT ASSISTANT/COMMUNITY ASSISTANT ON DUTY

Resident Assistants and Community Assistants are on duty in all Residence Halls during designated and posted hours in each building/area. When on duty, RAs and CAs maintain a level of visibility throughout their assigned Residence Hall which can include hosting programs, providing information to residents, walking throughout the building, documenting behavior, and responding to crises.

RESIDENT DIRECTOR ON-CALL

One or two RDs are on-call from 5:00pm-8:30am Monday-Friday and on a 24-hour basis on the weekends. When on-call, RDs respond to emergencies, interact with residents, supervise on-duty Resident Assistants during serious situations and conduct incident follow-up.

FIRE SAFETY

For your safety and that of others, please follow these fire safety procedures:

- Familiarize yourself with the emergency exit routes which are marked by exit signs. Additionally, evacuation route maps can be found at the entrance of building exit stairwells and elevator lobbies.
- Determine where the fire alarm pull stations are located in your building. Pull stations will be located within 5 feet of the entrance to a building exit stairwell.
- Memorize the layout of your University housing accommodation and exit route from your floor in case you need to find your way in the dark. The exit signs are connected to emergency power and will remain lit for at least 90 minutes if a power outage occurs.
- Recreational vehicles (hover boards, skateboards, e-scooters, motor assisted pedal bicycles, remote controlled vehicles, etc.) are not permitted in university buildings, unless part of an approved University operation, as a requirement for an individual's mobility assistance, or as part of a faculty-directed academic or research activity. Please review the Lithium-Ion Battery Guidelines on [the Environmental Health and Safety Website](#) for further details.
- Please review the fire safety section on the [Housing website](#) and/or [the Environmental Health and Safety website](#) for further details.
- [University of Pittsburgh Fire and Emergency Evacuation Procedures Safety Manual](#)
 - o If individuals require assistance in evacuating a building or space, there is information included with topic 6.

SMOKING & VAPING

Please review the [University Policy on Smoking](#).



EMERGENCY CONTACT

The University encourages students to provide the name and contact information for individuals who should be notified in case of emergency. This information allows the University to best respond to the needs of students and their families. Residents can add or update their emergency contact information in PeopleSoft/HighPoint CX by navigating to My Profile > Emergency Contacts. For any questions about this process, please contact the Office of the University Registrar at registration@registrar.pitt.edu.

SAFETY REMINDERS

- Carry your Mobile Panther ID / Panther Card and hard key (if applicable) with you at all times.
- Always keep your door and windows locked.
- As all windows are fitted with stoppers, you may not open them any further than the determined stopping point.
- Never prop open security doors.
- Never sign someone into a Residence Hall who you do not know or is not your guest.
- Report suspicious persons to the University Police at 412-624-2121.
- Avoid leaving valuables out in the open, unattended or behind an unlocked door.
- Never lend your University credentials to anyone, including your Mobile Panther ID, Panther Card, or cellular device.
- If your Panther Card or mobile device is lost or stolen, contact Panther Central as soon as possible.
- Cross streets at crosswalks.
- Check both ways before crossing the road – even on one-way streets – and pay attention to the bus and bike lanes.
- Keep alert at all times and travel with a friend after dark.
- Do not let anyone into on-campus housing unless they have been given authorization by the Welcome Attendant.
- Please refer to the [Transportation and Walking Safety website](#) for pedestrian safety resources.



PANTHER CENTRAL

Panther Central is your one-stop shop for all the essentials of daily living – from transportation to housing to dining to Panther Funds. If you have a question, they have the answer!

Visit us at Litchfield Towers Main Lobby (Open 24/7)

Phone: 412-648-1100

Website: www.pc.pitt.edu

Contact: www.pc.pitt.edu/contact-us

WHAT SERVICES DOES PANTHER CENTRAL PROVIDE?

Mobile Panther ID / Panther Card Services

- ID photos taken
- Answer questions about adding or using your Mobile Panther ID
- If lost, Panther Card replacement (special cases)

Panther Funds Services

- Load funds
- Account balances and status

Housing Services

- Housing applications, contracts and deposits
- Room assignments
- Residence hall access
- Lockout services
- Maintenance requests and emergency repairs

Dining Services

- Meal plan contracts, changes, and special requests
- Additional Dining Dollars

Mobility Services

- Parking permit and remote distribution
- Remote returns
- Bike locker key distribution
- Campus parking and bike maps
- Parking fine payment

Additional Services

- Fines issued by Residence Life or Office of Student Conduct can be paid at Panther Central
- Laundry refunds
- I-9 forms

MOBILE PANTHER ID

The Mobile Panther ID is a student's valid University of Pittsburgh identification. All registered students are required to carry their Mobile Panther ID (or in rare cases, their Panther Card) at all times and show it when directed by a university official. Your Mobile Panther ID is for the exclusive use of the identified student and may not be given to anyone for use or accepted by anyone else for use.

The Mobile Panther ID allows Residents to access (as applicable):

- Residence halls or apartment buildings (your assigned residence only)
- Meal plans
- University libraries
- Campus shuttle buses
- Recreational facilities (within your residence hall and at the Recreation and Wellness Center)
- Computer labs
- Museums
- Pittsburgh Regional Transit

It is a violation of the Code to forge, alter, take possession of, duplicate, or use documents, records, keys, identification (including Mobile Panther IDs/Panther Cards), or computer accounts without proper authorization.

If a student loses their mobile device (or Panther Card), contact Panther Central at (412) 648-1100. Be sure to specify whether the physical card, smartwatch, and/or phone version of the card should be deactivated. Any device not specified to be suspended will remain active.

FREE ACCESS TO PITTSBURGH REGIONAL TRANSIT (PRT)

All students may ride Pittsburgh Regional Transit buses, light rail, trolleys, and inclines in Allegheny County fare-free by using PRT's Ready2Ride app with their Mobile Panther ID or tapping their plastic Panther Card on the reader. Additional user information on how to download and use your pass may be found on the [Panther Central website](#). Students with plastic Panther Cards can tap the reader for access to PRT vehicles.

ROOM MAINTENANCE

MAINTENANCE REQUESTS

For maintenance, repairs, or housekeeping needs, residents must [submit a request online](#).

For emergency repairs, please call Panther Central at 412-648-1100 and select option 2. Emergency issues include no heat, no water or a water leak, loss of electrical service, or broken windows/locks.

Only University employees or contractors are permitted to make repairs or changes in the residence halls and apartment-style accommodations.

PITT ARRIVAL (MOVE-IN)

Each year, multiple departments strive to make the check-in process to University housing facilities as quick and simple as possible.

Individuals residing in on-campus housing will receive several Pitt Arrival emails containing all the information about check-in for the Fall term. Visit the [Arrival website](#) for more information.

MOVE-OUT

Before the residence halls close in the spring, you will receive a move-out email with more detailed information and dates. Residents should leave their accommodation at the end of the school year within 24 hours after their last final exam.

Prior to your departure, ensuring that your space is clean is extremely important. Failure to complete the following steps may result in monetary charges.

- Leave your accommodations in broom-clean condition.
- Clean MicroFridges and any University-owned appliances.
- Remove all personal belongings.
- Leave only sealed bags of dried trash in your room.
- Place all recyclable items (including batteries) in the appropriate recycling area of your residence hall.
- Seal all wet and food-related garbage and place in the appropriate receptacle of your residence hall.
(Stains caused by such garbage being left in your room may result in damage charges.)
- Turn off all faucets tightly.
- Turn off lights and lock the door.
- Complete a change of [address form](#). Mail without a forwarding address will be returned to sender.
- Sign the Residence Life door hanger and close the door when the last resident leaves the room.
- If a hard key was provided for your accommodation, additional instructions will be provided.



HOLIDAYS AND BREAK PERIODS

For questions regarding housing during these periods, please [contact Panther Central](#). Most residence halls typically close during the winter recess, while most apartment-style accommodations remain open.

DAMAGE

Residents are responsible for all damage and/or any loss of University furnishings in their living and study area and will be liable for payment to the University. Loss of furnishings includes, but is not limited to, removal of furniture or placement of furniture in hallways, stairwells, or other common areas. Residents may also be subject to charges for any damage resulting from unauthorized use, or alterations of, rooms, equipment, common areas, and buildings.

Residents shall not:

- Alter any part of any University housing accommodation or building, including installing locks or any type of security system or device.
- Build or erect any outside aerials for radio/TV.
- Install a waterbed in any undergraduate housing accommodation.
- Mark, paint, drill into, or in any way impair, deface, or damage any wall, ceiling, door, frame, partition, floor, wood or metalwork, wiring, fixture, plumbing, or equipment in the University housing accommodation or building.
- Attach, in any manner, foil, plastic, contact paper, or material of any type to or hang items from to the sprinkler systems, smoke detectors, exit signs, windows, cabinets, or appliances.
- Tamper with fire systems/devices including, but not limited to, fire alarm notification devices, pull stations, fire extinguishers, smoke detectors, sprinkler systems, etc.
- Install draperies, shades, blinds, or other materials that are visible from the exterior of the building or remove or alter the window treatments provided in the University housing accommodation.
- Residents should also review the limits contained in [the Posting and Chalking Guidelines](#).

HOUSEKEEPING

All perishable food products should be stored and refrigerated in covered containers. Bulk food items not requiring refrigeration should be kept in sealed containers with airtight lids.

Each building has its own procedure for recycling and trash removal. Please see the [Student Green Guide](#) for information on trash and recycling and other sustainability initiatives. Do not shake any dirt out of carpets or rugs from any window, door, or balcony, and do not sweep any dirt into the corridors, halls, elevators, stairways, or fire exits of the building.

Medical Waste Disposal in Residence Halls

Medical waste cannot be disposed of in the trash. Federal, state, and municipal regulations require that medical waste be disposed of in an approved container. Medical waste includes hypodermic needles, lancets, test strips, small quantity medical waste, and other medical devices having corners, edges, or projections capable of cutting or piercing the skin, or that pose a safety hazard to personnel who handle waste. If you generate this type of waste, please follow the procedures listed below.

- Purchase an approved sharps or medical waste disposal container from a local pharmacy, physician, or hospital. These containers can also be purchased on-campus at the Student Health Pharmacy, Nordenberg Hall, 103 University Place.
- Immediately transfer any used needles or other contaminated waste into the container to minimize possible injury to anyone.
- When full, take the container to Student Health Service, Nordenberg Hall, 119 University Place or another authorized disposal site (pharmacy, doctor's office, etc.).
- In situations where medical supplies need to be stored by a residence hall student, Residence Life recommends the student establish a secure location or device for storage.

KEYS

Most residents access their individual housing accommodations by using the Mobile Panther ID by tapping their phone or smartwatch or by inserting or tapping their Panther Card into the lock. There may be some university-owned buildings and rooms that require a hard key to access their room. All keys are the property of the University and cannot be exchanged, given to another person, or duplicated outside standard University procedures. If you have questions about lost or stolen key cards, or lockouts, please [Contact Panther Central](#).

VACANT BED SPACES

Residents who have vacant bed spaces in their rooms must keep all furniture assigned to that bed space empty, clean, and ready for use by a new roommate. Panther Central will notify residents of a new roommate at least 24 hours in advance, although in emergencies, notifications may be less than 24 hours. Residence Life staff check the readiness of vacant bed spaces throughout the year and failure to keep a vacant bed space ready for use may result in a Code of Conduct violation.

ANIMALS/PETS IN UNIVERSITY HOUSING

The University of Pittsburgh has a strict no-pet policy in on-campus housing.

For guidance and policy on service and emotional support animals, please visit the Disability Resources and Services website page on [Assistance Animals](#).

RENTERS INSURANCE

Residents are responsible for having adequate and appropriate insurance (i.e., homeowner's supplemental insurance or renter's insurance) to protect against any loss or damage to the residents' personal property while on University premises and/or to cover damage caused by the resident to University property.





RESIDENCE HALL AMENITIES

Housing more than 8,000 undergraduate students on an urban campus is a challenge, but we are committed to making undergraduate living as safe, comfortable, and convenient as possible. Please visit the Panther Central website for a full list of [amenities and services](#).

For information about specific amenities available in each housing option, please view the [individual housing location](#).

APPLIANCES

The following appliances are **permitted** in all residence halls:

- Microwaves (800 watts or smaller)
- Refrigerators (4.2 cubic feet or smaller)
- Coffee makers without burners (e.g. Keurig style machines)
- Electric tea kettles with automatic shutoff
- Blenders
- Computers
- TVs, DVD players, and radios
- Non-commercial hair dryers and hairstyling tools
- Electric shavers
- Electric toothbrushes
- Irons with automatic shutoff
- Icemakers
- Air purifiers

PROHIBITED ITEMS

The following items are **prohibited** within all university residence halls and apartments. This is not an all-inclusive list – if you are unsure if an item is permitted, please contact Panther Central prior to bringing the item to campus.

Residence Halls and Apartments

- Open-flame cooking devices or heating units
- Space heaters
- Air conditioners
- Halogen light fixtures
- Gas grills
- Propane tanks
- Extension cords (note: power strips with surge protectors are acceptable)
- Unauthorized pets (including fish)
- Loft beds, bunked beds, and bed risers
- Waterbeds
- Exterior radio/TV aerials
- Controlled substances
- Firecrackers
- Ammunition
- Firearms or any other weapons
- Live cut decorations such as trees
- Candles, candle warmers, and wax melters (note: oil diffusers are acceptable)
- Plug-in air fresheners
- Bicycles (note: there is various [bike storage](#) around campus)
- Lithium battery powered mobility devices (e.g. e-scooters, e-skateboards, e-bikes, hoverboards)
- Security-style cameras (e.g. Ring, SimpliSafe) in shared spaces (note: cameras in non-shared spaces are acceptable)
- Alcohol containers found in on-campus housing being used as decorations, or for any other purpose

For students living in residence halls, the following items are **prohibited** in addition to the prohibited items listed above.

- Toaster ovens
- Toasters
- Hot plates
- Air fryers
- Cup warmers
- Indoor grills
- Steamers and irons that do not have automatic shutoff
- Coffee makers with burners
- Tea kettles with burners
- Rice cookers
- Induction cooktops
- Drones
- Homemade furniture

The [University's Bike Parking and Storage Policies](#) encourages students to have their bikes in proper storage locations, however bikes are not permitted in any university building including residence halls.

For students living in unairconditioned buildings who would like to place a fan in their windows, power strips with surge protectors are permitted with the following restrictions:

- Power strips with surge protectors are acceptable and should not be connected in a series.
- It should be confirmed by reviewing the manufacturer's specifications/safety guidelines for the fan type/model that use of a power strip with surge protectors is permitted in lieu of being plugged directly into a wall receptacle.
- Power strips with surge protectors should not be run in a location that could result in a potential tripping hazard.



DINING SERVICES

MEAL MEMBERSHIPS

All residents living in residence halls are required to purchase a meal membership.

Residents living in apartment-style accommodations may purchase a meal membership but are not required to do so.

Meal memberships are categorized by tiers that offer options with full access, allotted number of meal swipes per semester, and Dining Dollars in varying amounts. Please visit the [visit Pitt Eats website](#) for menus, locations, and hours.

Keeping Track of Your Dining Dollars

Dining Dollars work as a declining balance program. Each time Dining Dollars are used, the remaining balance will appear on the register display. Residents also may access their Dining Dollars via the Transact eAccounts app (found on the App Store or Google Play) or access the usage report by following the Panther Central link under the “My Resources” tab at [My Pitt](#).

Meal Membership Special Requests

Dining Services offers options to fit the needs of all residents, whether for time restrictions due to internships, allergies, or specific dietary restrictions. Our Pitt Eats Dietitian and chef are available to work with residents and will make every effort to cater to [special dietary concerns](#)—celiac, vegan, vegetarian, Kosher, diabetic, hypoglycemic, or food allergies. Residents with special medical or other dietary needs can find more information about dining options on the [Dine on Campus website](#).

Special Diets

Residents who are under a doctor’s orders and who cannot eat what is usually served should have their doctor write instructions regarding the student’s dietary limits. Residents also should make an [appointment with the Pitt Eats Dietitian](#) to discuss dietary needs.

Meal Membership Changes

Meal memberships can be changed during the Add/Drop Period of the fall and spring semesters. The Add/Drop Period takes place during the first two weeks of each semester. To change a meal plan during the Add/Drop Period, follow the instructions on the [Panther Central website](#).

PANTHER FUNDS

The Panther Funds program, which is a University-sponsored program administered by Panther Central, is a prepaid service that allows you to do more with your Panther Card, such as obtaining books, food, and other services without the inconvenience of carrying cash. Please review the [Panther Funds website for detailed information](#).

There are over 70 merchants in both university-affiliated and community buildings that accept Panther Funds, which cover everything from dining, laundry, mailing and shipping, to library services and parking. You can find a complete list on the [merchants website](#).

PARKING & TRANSPORTATION

CAMPUS SHUTTLES

[Pitt buses and shuttles](#) travel on various routes around campus and to parts of both North Oakland and South Oakland. In addition, Pitt students may also ride the [CMU shuttles](#).

Pitt students can ride without paying a fare by showing their valid Mobile Panther ID or their plastic Panther Card. For more information, call 412-624-8801 or email pittshuttles@pitt.edu. Download the TransLoc app to track Pitt shuttles and get updated information about available occupancy.

BUSES

All students may ride [Pittsburgh Regional Transit](#) buses, light rail, trolleys, and inclines in Allegheny County fare-free by using PRT's Ready2Ride app with their Mobile Panther ID or tapping their plastic Panther Card on the reader. Additional user information on how to download and use your Ready2Ride pass may be found on the [Panther Central website](#).

BICYCLES

[Bicycling](#) is a great way to get around campus. Free bicycle racks and a bicycle repair kiosk ([The Bike Cave](#)) are located throughout campus, and bike lockers are also available for a [nominal fee](#). You can [register your bike online](#) or via email at pittcommuting@pitt.edu.

E-SCOOTERS

Due to the fire-safety danger presented by lithium-ion-equipped scooters, the University of Pittsburgh prohibits the use or storage of e-scooters, hoverboards, and e-skateboards within all University-owned and operated buildings. E-scooters and other lithium-powered mobility devices that are found in university housing are subject to impoundment. Please note that, per Pennsylvania Vehicle Code (Title 75), electric scooters cannot be legally operated on public roadways and may be used only on private property.

VEHICLE PARKING PERMITS

[Parking permits for students](#) are limited. For more information about parking on-campus, [visit the Student Parking section](#) on the Mobility website or contact Parking Services at 412-624-4034. You can also e-mail parking@bc.pitt.edu.

SAFERIDER

[SafeRider](#) provides transportation during the evening and early morning hours when special, non-emergency needs arise for students and campus shuttles are not available. Each student is permitted one round trip per night, and a maximum of 25 trips per semester.

TRANSPORTATION SERVICES FOR STUDENTS WITH DISABILITIES

All Pitt shuttles are ADA-accessible and have bicycle racks located on the front of the vehicles.

Transportation services for students with disabilities may be arranged by completing the Disability Shuttle Application Form. Students should complete the form or [contact Disability Resources and Services](#) as early as possible to help ensure accommodation needs can be met.

The [Disability Shuttle](#) is available between the hours of 7 a.m. and 7 p.m., Monday through Friday, when classes are in session.

BUSES FOR THE HOLIDAYS

Information about buses home for the holidays will be available from Pitt Mobility before each University recess. Additional information may be found on [the Mobility website](#).

PHONE NUMBERS/FREQUENT CONTACTS

Admissions/Financial Aid 412-624-7488
pitt.admissions@pitt.edu
finaid@pitt.edu

Athletics (Tickets) 412-648-7488
tickets@athletics.pitt.edu

Buses:

Campus..... 412-624-8801
pittshuttles@pitt.edu

Port Authority..... 412-442-2000

Campus Recreation..... 412-648-8210
rec@pitt.edu

Career Center 412-383-4473
careers@pitt.edu

Counseling Center 412-648-7930

Dining Services..... 412-648-1100

Disability Resources and Services 412-648-7890
drsrecep@pitt.edu

Environmental Health and Safety 412-624-9505
safety@ehs.pitt.edu

Housing Services..... 412-648-1100

Institutional Engagement and Wellbeing/Title IX.....
412-648-7860
wellbeing@pitt.edu

International Services 412-624-7120
OIS@pitt.edu

Libraries:

Carnegie Public Library 412-622-3114

Hillman 412-648-7800
library.pitt.edu/ask-us

Falk 412-648-8866
www.hsls.pitt.edu/ask-a-librarian

Frick Fine Arts..... 412-648-2410
uls-fineartslibrary@pitt.edu

Barco Law 412-648-1330
barcoref@pitt.edu

Mailing Services 412-624-6500
mailserv@bc.pitt.edu

Maintenance 412-648-1100

Mobility Services..... 412-628-1100
mailserv@bc.pitt.edu

Panther Card/Mobile Credentials 412-648-1100

Panther Central 412-648-1100
www.pc.pitt.edu/questions-and-feedback
Litchfield Towers Lobby 24/7 unless otherwise posted

Panther Funds 412-648-1100

Parking Services:

Parking Services 412-624-4034

Shuttles; Buses Home (Holidays)..... 412-624-8801
pittshuttles@pitt.edu

SafeRider 412-648-2255

Photocopies:

Copy Cat (Scaife)..... 412-648-1864
copycatprints@pitt.edu

Pitt News 412-648-7980
Editor@pittnews.com
Advertising@pittnews.com

Pitt Shop..... 1-800-833-7488
PittShop@bc.pitt.edu

Police, University:

Pitt Police (Emergency)..... 412-624-2121

Non-Emergency..... 412-624-4040
police@pitt.edu

Registration 412-624-7649
registration@registrar.pitt.edu

Residence Life..... 412-648-1200
reslife@pitt.edu
935 William Pitt Union
Mon - Fri 8:30 a.m. - 5 p.m.

Resident Directors:

For a full directory [visit this website](#)

Resident Student Association..... 412-648-1200
rsa@pitt.edu

Student Conduct..... 412-648-7910
USJS@pitt.edu

Student Government Board 412-648-7970
sgb@pitt.edu

Student Health Services 412-383-1800

Student Payment Center 412-624-7520
payments@pitt.edu

Technology Help Desk 412-624-4357
helpdesk@pitt.edu

The University Store On Fifth..... 412-648-1455
TheUniversityStore@pitt.edu

WPTS Radio 412-648-7990
wpts@pitt.edu

William Pitt Union Information Desk..... 412-648-7815

Disclaimer*: This Handbook is not a contract and is subject to change without notice. The purpose of this Handbook is to provide you with a reference for living on campus and to introduce you to the community's expectations for residing in University housing. This Handbook is incorporated into and should be read in conjunction with the Student Code of Conduct. Violations of any expectations outlined in this Handbook or the Housing and Dining Services Contract are considered a violation of the Code.

*Except where exempt by federal or state laws.



Welcome To
Holland Hall-North



PittStudentAffairs



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@PittStudents



studentaffairs.pitt.edu



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studentaffairs.pitt.edu



Residence Life
Student Affairs